

# Kforce Global Solutions

## Capability Statement

### Quality Assurance

#### Business Challenges

Whether a company develops applications in-house or through an outsourcing partner, low quality results equate to costly project overruns. If errors are not identified, diagnosed, and remediated early, the development cycle can be elongated with additional and unplanned unit and integration tests required before application release. This delay is costly due to the extra testing effort and more significantly because it can cause a key business-enabling application release to be delayed. As the pressure mounts to deliver the application, development teams may further neglect quality assurance processes in an effort to save time, compounding the problem. Additionally, many companies are challenged with implementing mature testing practices utilizing automated testing tools and do not perform sufficient performance testing. This can lead to long, manual test cycles and applications with insufficient production load capacity.

#### Kforce Global Solution

We offer Quality Assurance services as part of a Global-led development effort or as a separate service when development is done by the client or a 3rd party. Our testing knowledge and experience spans all testing disciplines including:

- **Manual Testing** – Following test plans and scripts to check software or defects
- **Automated Testing** – Configuring and using a tool to perform testing steps
- **Performance Testing** – Simulating production loads to ensure readiness
- **Security and Privacy Testing** – Penetration testing and security auditing
- **Test Planning and Scripting** – Design and creation of test plans, cases, and scripts
- **Defect Management** – Logging and tracking of defects for remediation and re-testing

Global has a mature and proven Quality Assurance practice with a team of skilled and experienced testing experts that are ready to assist with any and all Quality Assurance requirements.

#### Value & Results

Global has a history of providing innovative solutions to meet our clients' specific needs and has deep experience working with a wide variety of testing tools and techniques.

Examples of how our core Quality Assurance services can align to business needs include:

- **HP Quality Center™** – Global has extensive experience utilizing this tool to store details about requirements to be tested, the test plan, test cases, results of test runs, and issues arising from testing for a variety of projects including a sales opportunity tracking application, a construction wrap-up insurance tracking application, a web portal utilized for collaboration between a client and their customers, and a reinsurance full-cycle business processing application.
- **Quick Test Professional™ and Rational Robot™** – Global provides test automation services using these tools. For example, we currently test travel insurance websites with QTP™ in new development and ongoing support environments. Business requirements are created onshore and are the basis for test plans, cases, and scripts created offshore.
- **Test Planning, Scripting, and Execution** – Global has performed test planning, test case creation, and execution for many clients; our efficiency has been recognized by our clients as a key enabler for rapid implementation timeframes.



For more information: [www.kforceglobal.com](http://www.kforceglobal.com)

#### INDUSTRIES SERVED

- Financial Services
- Insurance
- Healthcare
- IT Products/Services
- Manufacturing
- Pharmaceutical

#### GLOBAL CAPABILITIES

- Application Development and Support
- Legacy Application Support
- Quality Assurance
- Web Development
- Infrastructure Support and Service Desk
- Business Process Management
- Staff Augmentation

ISO 27001:2005 Certified