

# Kforce Global Solutions

## Capability Statement

### Application Development & Support

#### Business Challenges

Today's businesses are critically dependent on key applications to drive, control, monitor, and grow their operations. As companies evolve and grow, new business capabilities must be added or integrated, which naturally means development of corresponding applications. Many companies struggle with managing the volume of development work that is critical to support business functions and maintaining cutting-edge skills required to produce market-leading technologies. Additionally, firms are challenged with constantly increasing support costs from aging systems and provisioning of support for new applications.

#### Kforce Global Solution

Kforce Global Solutions offers comprehensive Application Development and Support services designed to meet our client's challenges. Representing our core business, our Application Development and Support services span the entire software development lifecycle, including:

- **Requirements Gathering and Definition** – Experienced business analysts work directly with your business members or BAs to ensure your documented requirements match your needs
- **Design and Architecture** – Skilled solution architects design custom solutions tailored to your specific business problem, technology, and environment
- **Technical Specification** – Proficient technical leads turn the architecture into specifications for development
- **Development** – Talented developers create the solution utilizing Global's proven methodologies or within whatever methodology you prefer
- **Testing** – Meticulous testing specialists perform component, interface, system, and acceptance tests to ensure your application performs as expected
- **Release** – Adept infrastructure engineers prepare and coordinate releases to your production environment
- **Support** – Seasoned support specialists proactively monitor, test, and maintain the environment to maximize availability and proactively address issues

Global utilizes mature, proven processes for development and support built around a traditional V-model and customized based on client requirements. We have the flexibility to operate within various client-driven Software Development Methodologies including Agile. We structure our teams to ensure your projects have skilled technical resources coupled with diligent project management. Our support teams work with you to design a service level agreement (SLA) customized to meet your business and operational requirements.

#### Value & Results

Global has a history of creatively applying technology to meet our clients' specific needs. Our focus on quality, innovation, and delivery excellence has allowed Global to deliver high-value solutions to many clients in diverse industries. Global is well positioned to rapidly supply or augment client capabilities with experienced, cost effective resources. Contact Global today to get started!



For more information: [www.kforceglobal.com](http://www.kforceglobal.com)

#### INDUSTRIES SERVED

- Financial Services
- Insurance
- Healthcare
- IT Products/Services
- Manufacturing
- Pharmaceutical

#### GLOBAL CAPABILITIES

- Application Development and Support
- Legacy Application Support
- Quality Assurance
- Web Development
- Infrastructure Support and Service Desk
- Business Process Management
- Staff Augmentation

ISO 27001:2005 Certified